

Care instruction luxury vinyl flooring Rigid

Floors in residential areas - sorted by manufacturer / Friends by ter Hürne / Rigid / care instruction / Instruction

FRIENDS

 *by ter Hürne*

Preventive Measures

In the entrance area it is necessary to establish clean-walking zones, in which sufficiently large and effective floor mats must be laid, which must also be regularly cleaned or exchanged. This prevents a great deal of dirt from being walked into the building and reduces the mechanical wear on the floor.

Chairs with defective or missing chair-gliders, as well as unsuitable castors destroy not only the surface protection but also the floor covering itself and are therefore to be avoided. We urgently recommend fitting suitable chair or furniture gliders (e.g. scratchnomore, www.scratchnomore.com).

<https://www.dr-schutz.com/scratchnomore>), or alternatively soft chair/furniture castors (Type W according to German norms DIN EN 12528 and 12529).

Post-Installation cleaning

To remove dirt and remnants from installation and construction work, the newly laid floor must undergo post-installation cleaning.

For this purpose use the recommended cleaner in the respective dilution. In the case of minor dirt, reduce the concentration according to the degree of soiling. Clean the floor with well pressed-out mop-covers in a two-stage procedure. Subsequently neutralize the floor with clear water. Generally avoid pools forming.

Recommended Cleaner:

PU Cleaner, 1:10

Daily Cleaning

Removal of dust: remove loose dust and dirt using a slightly damp mop

To remove sticky stains, dilute the recommended cleaner in appropriate dilution and clean the floor:

- depending on the level of dirt by mopping in one or two stages, using a suitable, well-pressed-out mop (e.g. the Professional Mop System).

Recommended Cleaner:

-PU Cleaner

Recommended dilution:

1:200

Removing stains, heel marks & scratches

Stubborn stains and rubber heel marks, which cannot be removed during day-to-day maintenance, can be eliminated by using our recommended product with a cloth or scratch-free pad. Subsequently mop the floor with clear water. Remove stains as speedily as possible, as certain kinds of stain migrate into the floor over time and can then only be removed with difficulty or incompletely.

Recommended Products:

PU Reiniger, concentrated

Elatex

Because Elatex / USR Stain Remover and PU / Waxnomor Cleaner will also dissolve the care film, it is necessary to reapply the initial care product to the treated spot by mopping it with a cloth moistened with the product, after removing dirt and any remnants of cleaning product.

To cover up scratches use our ScratchFix PU Repair-set: the ScratchFix PU Repair Pen for filling individual scratches. The ScratchFix PU Repair Spray for renovating fine surface scratches.

Strip-Cleaning

Strip-cleaning of the floor covering is deemed necessary:

- in order to remove stubborn stains and residues which cannot be removed by day-to-day maintenance cleaning.
- before initial protection / refreshing of the floor with a recommended polish.

For this purpose spray Clean & Strip in the recommended dilution onto the floor and, after allowing it to soak in for the stipulated time, use the recommended tools, appliances and pads to scrub it. Avoid pools forming.

Recommended Cleaner:

Clean & Strip, undiluted up to 1:5 with water

Soak-in time:

Soak-in time: up to 5 minutes, depending on the stubbornness of the residues which have to be removed

Recommended Pad:

Green Pad

Recommended tools and appliances:

Neutralisation

Take up the dirty solution with well-pressed-out mop-covers, or a water-suction vacuum-cleaner (e.g. a spray-extractor with a hard-floor adaptor) and neutralize the floor covering using clear, if possible warm water, until all remnants of dirt and old cleaning products have been completely removed (when the mopping water no longer foams!). Avoid pools forming and water standing.

Subsequently initial protection / refreshing must be carried out.

Please note: if the floor should subsequently not be coated, then use a scrubbing brush or white pad instead of a green pad.

Freshen Up

If after longer or more intensive use, signs of wear and tear appear in the surface of the floor covering, it is best to carry out a thorough strip-cleaning. Subsequently we recommend refreshing the surface protection with an appropriate care product.

In order to build up a protective finish apply Floor Mat (mat) or Floor Shine (gloss) undiluted in the form of a thin, even film. For this purpose use the Polish Applicator with a mop-cover or a fluff-free wide mop. For increased protection apply a second coat when the care film has dried and is no longer tacky (after about an hour). Apply the film mopping crosswise. After allowing the last coating to dry overnight, the floor can be walked on the next day.

If the existing care film shows signs of wear and tear it can be refreshed by renewing treatment with Floor Mat/Floor shine. Beforehand the floor must be thoroughly cleaned with PU Cleaner, and then rinsed with clear water with a slightly damp mop, in order to completely remove any remnants of dirt and cleaning products, and finally allowed to dry properly. If refreshing the floor does not result in the desired improvement in appearance, this means that strip-cleaning is necessary.

Important Notes

For glue-free floors laying floors using the click process

one cannot rule out with certainty the risk of moisture leaking into the seam areas where elements of the floor covering adjoin each other. Therefore cleaning measures which involve increased moisture should be avoided, in particular pools forming and wetness standing. The risk can be reduced by using a pressure-pump sprayer to apply the cleaning solution evenly onto the floor and working with a suitable cleaning machine. As both the removal of previous coatings and the careful cleaning before initial coating involve increased moisture, the associated potential risk should be taken into account when choosing the type of initial care beforehand, specific to the building in question.

If the non-slip property of a floor (rating group R10 or higher) is to be further guaranteed, then we absolutely advise you not to apply initial care, or to renovate the floor with a polymer finish or a permanent sealer.

Colouring products (e.g. hair dyes, wound disinfectants) as well as plasticizer migration (e.g. from rubber, carpet underlays) can lead to the irreversible discoloration of the surface. Therefore avoid contact with these products.

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But principally our advice for all kinds of floors and sealers is to protect areas with moving chairs with suitable padded mats – in commercial as well as private areas.

Before use on factory-applied UV-sealers (factory-applied PU coatings) the surface must be thoroughly pre-cleaned with Clean & Strip and a green pad. A pre-test of the care film for wetting and adhesion is recommended. Please pay attention to the recommendations of the flooring manufacturer.

Please also pay attention to the Product Information Sheets of the above-mentioned products!

These cleaning and care instructions are an integral part of the general recommendations for the maintenance of the floor covering, coordinated with the floor manufacturers, taking into account the given requirements specific to the building in question. By passing on these cleaning and care instructions to his client, the floor installer fulfills the regulations of German norm DIN 18 365 for laying a new floor covering. If you have any further questions about the right cleaning and care of resilient floor coverings, or if you are interested in instructions for other floor coverings, please seek our advice on technical applications, or visit our website under www.dr-schutz.com.

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With the publication of this version the previous cleaning and care instructions are super-seded and no longer valid.

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